

Zachary M. Karst

715-460-2224 | zacharykarst1@gmail.com | www.linkedin.com/in/zacharymkarst | Marion, WI

EDUCATION

Website Developer Specialist Associate Degree

December 2024

Digital Marketing Technical Diploma

Expected January 2026

Fox Valley Technical College | Appleton, WI

PROFESSIONAL SKILLS

- **Programming Languages:** PHP for Dynamic and Interactive Websites, JavaScript for Web-based Security Enhancements.
- **Network and Infrastructure:** Network Essentials, Windows Server Management, Routers.
- **Communication:** Collaboration, Active Listening, Team Building, Open-mindedness.
- **Cybersecurity:** Ethical Hacking, Anti-Virus and Antimalware Software, Operating Systems Security.
- **Technology:** Adobe Illustrator, Adobe Photoshop, Adobe InDesign, MS Office 365, HTML, (Mobile Responsive).

WORK EXPERIENCE

Web Designer and PC Specialist | PC & Cell Solutions | New London, WI

November 2023 – Present

- Oversee the design, implementation, and regular updates of the company website.
- Manage the creation of new websites for our computer clients, ensuring a smooth process from start to finish.
- Diagnose and resolve technical issues by analyzing symptoms, identifying root causes, and recommending appropriate solutions.
- Provide exceptional customer service as the initial point of contact for technological support, knowledge, and solutions, ensuring a welcoming and positive experience for customers seeking assistance.
- Leverage in-depth knowledge of consumer electronics to facilitate setup and repair of various technology devices, effectively addressing customer needs and optimizing device functionality.

Cashier | Qualheim's True Value | Shawano, WI

April 2023 – November 2023

- Restocked returned items on the sales floor.
- Warmly greeted customers as they entered the store.
- Stocked and arranged a wide range of products on the sales floor.

Web Developer | Northern Computer Service | Appleton, WI

February 2020 – May 2021

Developed Websites using HTML, CSS and JavaScript.

- Managed databases for products on client's websites.
- Setup website hosting and custom emails for website clients.
- Developed new websites for new website clients.
- Managed websites for current website clients.